

AIRSTAGE

AIR CONDITIONER

Wall mounted type

FUJITSU

REFRIGERANT R32
INVERTER

DESIGN & TECHNICAL MANUAL

INDOOR



ASEH07KNCA
ASEH09KNCA
ASEH12KNCA

OUTDOOR



AOEH07KNCA
AOEH09KNCA
AOEH12KNCA

FUJITSU GENERAL LIMITED

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Part 1. INDOOR UNIT

WALL MOUNTED TYPE:

ASEH07KNCA

ASEH09KNCA

ASEH12KNCA

1. Specifications

Type	Wall mounted					
Model name	Inverter, Heat pump					
	ASEH07KNCA	ASEH09KNCA	ASEH12KNCA			
Power supply	230 V~ 50 Hz					
Power supply intake	Outdoor unit					
Available voltage range	198—264 V					
Capacity	Cooling	Rated	kW	2.0	2.5	3.4
			Btu/h	6,800	8,500	11,600
		Min.—Max.	kW	0.9—2.9	0.9—3.1	0.9—3.8
			Btu/h	3,100—9,900	3,100—10,600	3,100—13,000
	Heating	Rated	kW	2.5	2.8	3.8
			Btu/h	8,500	9,600	13,000
		Min.—Max.	kW	0.9—3.4	0.9—4.0	0.9—4.8
			Btu/h	3,100—11,600	3,100—13,600	3,100—16,400
Input power	Cooling	Rated	kW	0.5	0.74	1.05
		Min.—Max.		0.25—1.02	0.25—1.12	0.25—1.34
		Rated	W	0.58	0.70	1.02
		Min.—Max.		0.25—0.99	0.25—1.24	0.25—1.54
	Heating	HIGH	W	18.0	22.0	23.0
		MED		15.0	17.0	18.0
		LOW		12.0		14.0
		QUIET			8.0	
Current	Cooling	Rated	A	3.0	3.6	5.0
	Heating			3.1	3.6	5.1
Energy efficiency class		A++			A+	
Heating (Average)						
Pdesign	Cooling	kW	2.0	2.5	3.4	
	Heating (Average)		2.3	2.4	2.5	
SEER	Cooling	kWh/kWh	7.8	7.4	7.0	
	Heating (Average)			4.4		
SCOP	Cooling	kWh/a	90	118	170	
	Heating (Average)		731	763	795	
Annual energy consumption	QCE	kWh/kW	4.00	3.38	3.24	
	QHE (Average)		4.31	4.00	3.73	
EER	Cooling	kW	1.64	2.11	2.65	
	Heating			72	89	91
COP	Cooling	%	81	85	87	
	Heating					
Sensible capacity		L/h (pints/h)			1.0 (1.8)	1.4 (2.5)
Power factor	Cooling	A		6.5		
	Heating			9.0		
Moisture removal	Cooling	m³/h	530	580	600	
			460	500	520	
			390		440	
				250		
	Heating	m³/h	580		600	
			500		520	
			420		440	
				280		
Fan	Type × Qty	Crossflow fan × 1				
	Motor output	W		27		
Sound pressure level*2	Cooling	dB (A)	36	38	40	
			33	35	36	
			29		32	
				20		
	Heating	dB (A)	38		39	
			33		35	
			30		31	
				22		
Sound power level	Cooling	dB (A)	51	53	55	
	Heating		52		53	
Heat exchanger	Dimensions (H × W × D)	mm	Main 1: 210 × 600 × 26.6 Main 2: 112 × 600 × 20			
	Fin pitch		Main 1: 1.2 Main 2: 1.1			
	Rows × Stages	Main 1: 2 × 10 Main 2: 2 × 7				
	Pipe type	Copper tube				
	Fin type	Aluminum				
Enclosure	Material	Polystyrene				
	Color	White Approximate color of Munsell N9.25/				
Dimensions (H × W × D)	Net	mm	270 × 784 × 222			
	Gross		279 × 864 × 334			
Weight	Net	kg	9.0			
	Gross		12.0			
Connection pipe	Size	mm (in)	Ø6.35 (Ø1/4) Ø9.52 (Ø3/8)			
	Gas		Flare			
Drain hose	Material	Polypropylene + High-density polyethylene				
	Tip diameter	mm	Ø13.8 (I.D.), Ø15.0 to Ø16.8 (O.D.)			
Operation range	Cooling	°C	18 to 32			
		%RH	80 or less			
	Heating	°C	16 to 30			
Remote controller		Wireless (Option: Mobile app*3 [AIRSTAGE Mobile])				

Type	Wall mounted		
	Inverter, Heat pump		
Model name	ASEH07KNCA	ASEH09KNCA	ASEH12KNCA
NOTES:			
<ul style="list-style-type: none"> • Specifications are based on the following conditions: <ul style="list-style-type: none"> – Cooling: Indoor temperature of 27°CDB/19°CWB, and outdoor temperature of 35°CDB/24°CWB. – Heating: Indoor temperature of 20°CDB/15°CWB, and outdoor temperature of 7°CDB/6°CWB. – Pipe length: 5.0 m, Height difference: 0 m. (Between outdoor unit and indoor unit.) • Protective function might work when using it outside the operation range. • *¹: Maximum operating current is the total current of the indoor unit and the outdoor unit. • *²: Sound pressure level: <ul style="list-style-type: none"> – Measured values in manufacturer's anechoic chamber. – Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here. • *³: Available on Google Play™ store or on App Store®. • This data is based on EN 14511 standard. 			

2. Wireless LAN control

By installing mobile app on a smart device, several functions can be controlled from outside the house.

2-1. System requirement

Before using this function, prepare the following items:

- **Wireless router:**

Wireless LAN standard	IEEE802.11b/g/n
Frequency bands*	<ul style="list-style-type: none"> • U.S.A., Canada: 2.4 GHz (1ch—11ch) • Other countries: 2.4 GHz (1ch—13ch)
Network security standard	<ul style="list-style-type: none"> • Open • WEP • WPA (PSK) • WPA2 Personal (PSK) • WPS for same-LAN registration

*: Usable only in the country or region where you purchased the product.

To check whether your wireless router complies with the network security standards listed above, refer to the operation manual.

- **Smartphone:**

App-compliant operating system	iOS Android™	Check the latest version of supported OS at Google Play store or App Store.
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- **AIRSTAGE Mobile (mobile application):**

Mobile app is available on Google Play store or on App Store.

After installation of mobile app, user registration is required. For user registration and setup information, refer to Setting Manual attached with the product.

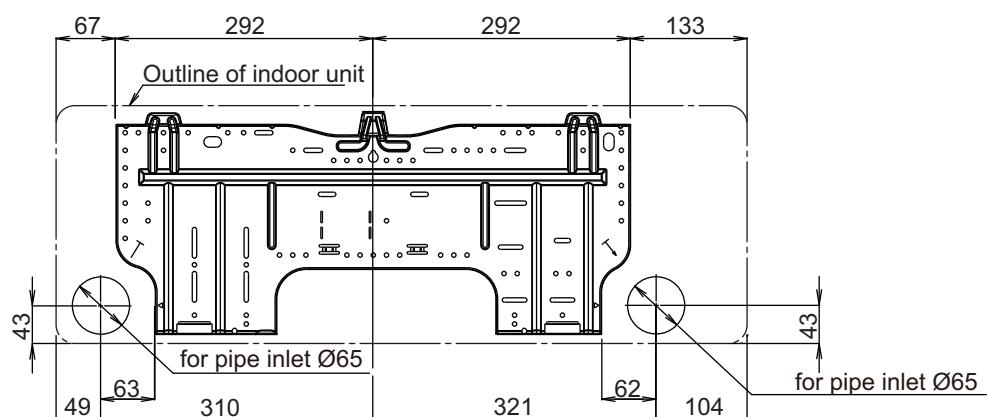
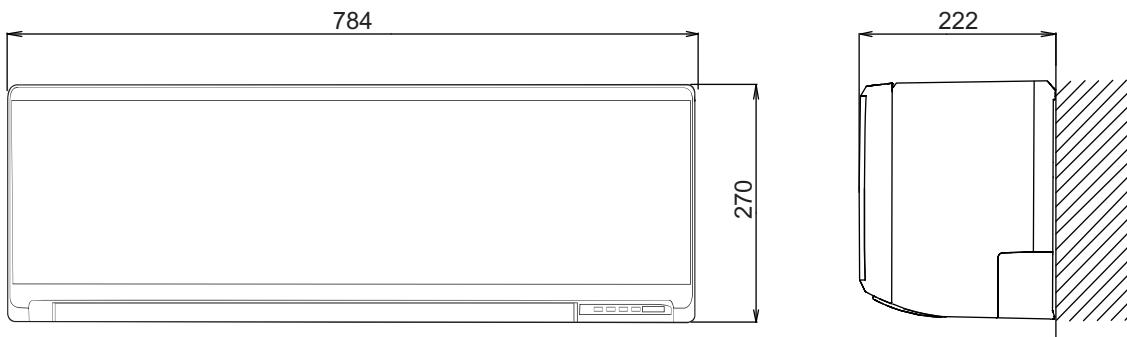
For the latest version of the wireless LAN control manuals, refer to the following web site.

<https://www.fujitsu-general.com/global/support/>

3. Dimensions

3-1. Models: ASEH07KNCA, ASEH09KNCA, and ASEH12KNCA

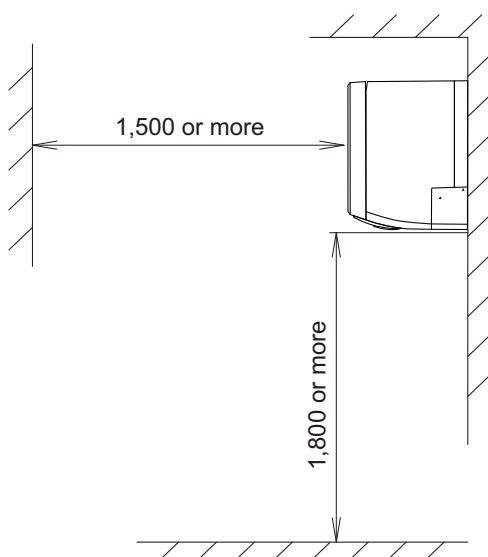
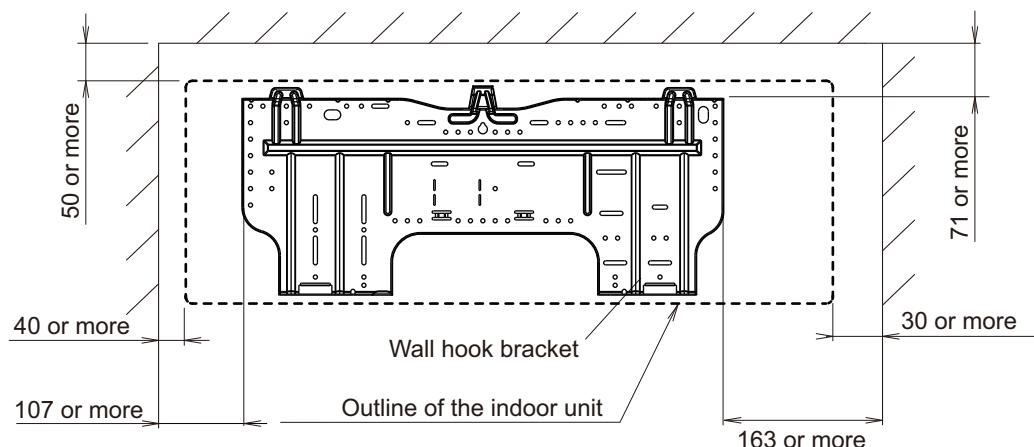
Unit: mm



■ Installation space requirement

Provide sufficient installation space for product safety.

Unit: mm

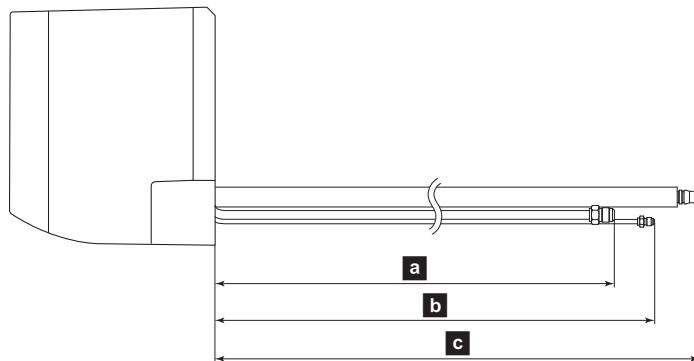


3-2. Pipe exit length from the rear

Design the system considering the length of the pipes or hose exiting from the rear of the indoor unit.

NOTE: Detailed shapes of the indoor unit and the tip of each pipe or hose may vary depending on the model.

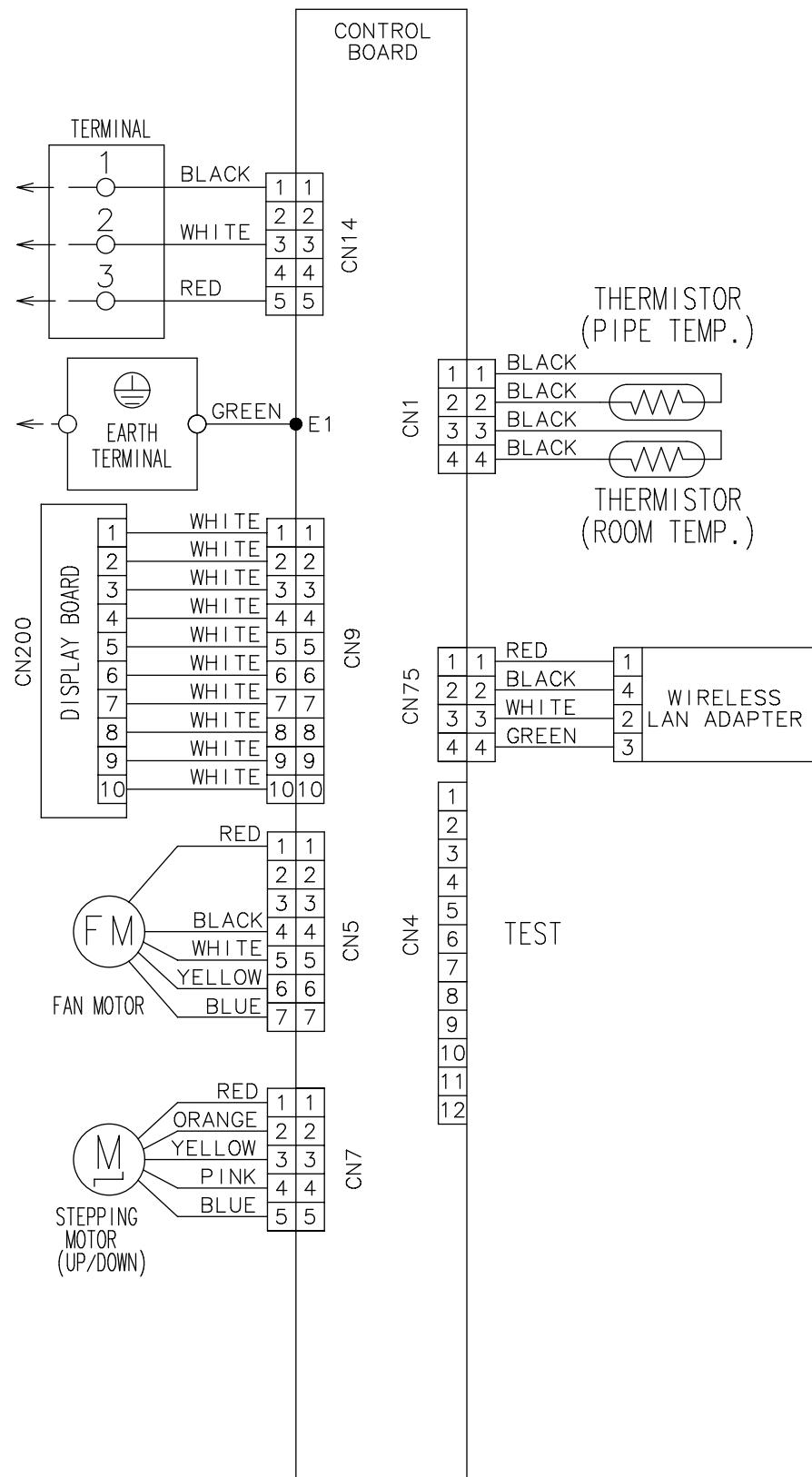
Unit: mm



Model name	Approximate length		
	a Gas pipe	b Liquid pipe	c Drain hose
ASEH07-12KNCA	380	430	485

4. Wiring diagrams

4-1. Models: ASEH07KNCA, ASEH09KNCA, and ASEH12KNCA



5. Capacity table

Capacity tables show each of following values calculated based on the outdoor temperature and the indoor temperature, under given Airflow Rate (AFR):

For cooling capacity: Total Capacity (TC), Sensible Heat Capacity (SHC), and Input Power (IP)

For heating capacity: Total Capacity (TC) and Input Power (IP)

5-1. Cooling capacity

■ Model: ASEH07KNCA

AFR			m³/h			530																			
Outdoor temperature	Indoor temperature												Outdoor temperature	Indoor temperature											
	18			21			23			25				27			29			32					
°CDB	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP				
°CWB	kW			kW			kW			kW			kW			kW			kW						
-10	1.30	1.30	0.20	1.89	1.55	0.42	1.92	1.66	0.45	2.12	1.76	0.39	2.32	1.85	0.34	2.41	1.87	0.35	2.53	1.91	0.38				
0	1.32	1.32	0.20	1.92	1.57	0.42	1.95	1.68	0.44	2.15	1.77	0.38	2.35	1.87	0.33	2.44	1.89	0.35	2.57	1.92	0.37				
5	1.29	1.29	0.21	1.88	1.54	0.45	1.90	1.66	0.47	2.10	1.75	0.41	2.30	1.84	0.36	2.39	1.87	0.37	2.51	1.90	0.40				
10	1.26	1.26	0.23	1.83	1.52	0.48	1.86	1.63	0.50	2.05	1.73	0.44	2.25	1.82	0.38	2.33	1.84	0.40	2.45	1.87	0.43				
15	1.23	1.23	0.24	1.79	1.50	0.51	1.82	1.61	0.54	2.00	1.70	0.47	2.19	1.79	0.40	2.27	1.82	0.42	2.40	1.85	0.45				
20	1.50	1.43	0.23	2.01	1.58	0.32	2.07	1.70	0.32	2.21	1.69	0.33	2.33	1.84	0.33	2.44	1.81	0.33	2.66	1.91	0.34				
25	1.43	1.38	0.27	1.91	1.52	0.38	1.98	1.64	0.38	2.10	1.63	0.38	2.22	1.78	0.39	2.33	1.74	0.39	2.54	1.84	0.39				
30	1.36	1.32	0.31	1.82	1.46	0.43	1.88	1.58	0.44	2.00	1.56	0.44	2.11	1.71	0.44	2.21	1.67	0.45	2.41	1.77	0.45				
35	1.29	1.27	0.35	1.72	1.40	0.49	1.78	1.51	0.49	1.90	1.50	0.50	2.00	1.64	0.50	2.10	1.60	0.50	2.29	1.69	0.51				
40	1.22	1.22	0.36	1.62	1.44	0.52	1.72	1.55	0.52	1.81	1.54	0.52	1.89	1.68	0.52	2.01	1.64	0.52	2.16	1.74	0.52				
45	1.13	1.13	0.39	1.50	1.40	0.56	1.59	1.51	0.56	1.68	1.49	0.56	1.75	1.63	0.56	1.86	1.60	0.56	2.00	1.69	0.56				
50	0.99	0.99	0.42	1.32	1.32	0.58	1.40	1.40	0.58	1.48	1.48	0.58	1.55	1.55	0.58	1.64	1.64	0.58	1.77	1.77	0.58				

■ Model: ASEH09KNCA

AFR			m³/h			580																			
Outdoor temperature	Indoor temperature												Outdoor temperature	Indoor temperature											
	18			21			23			25			27			29			32						
°CDB	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP				
°CWB	kW			kW			kW			kW			kW			kW			kW						
-10	1.54	1.54	0.39	2.25	1.88	0.82	2.28	2.01	0.87	2.52	2.12	0.76	2.75	2.24	0.66	2.85	2.27	0.69	3.01	2.31	0.73				
0	1.62	1.62	0.35	2.36	1.92	0.74	2.39	2.06	0.78	2.64	2.18	0.69	2.89	2.29	0.59	3.00	2.32	0.62	3.16	2.36	0.66				
5	1.59	1.59	0.37	2.31	1.90	0.78	2.35	2.04	0.82	2.59	2.16	0.72	2.84	2.27	0.62	2.94	2.30	0.65	3.10	2.34	0.70				
10	1.56	1.56	0.39	2.27	1.88	0.82	2.30	2.02	0.87	2.54	2.13	0.76	2.78	2.25	0.66	2.88	2.28	0.69	3.04	2.32	0.73				
15	1.53	1.53	0.41	2.22	1.86	0.86	2.26	2.00	0.91	2.49	2.11	0.80	2.72	2.22	0.69	2.82	2.25	0.72	2.97	2.29	0.77				
20	1.87	1.78	0.37	2.51	1.97	0.52	2.59	2.12	0.52	2.76	2.10	0.53	2.91	2.29	0.53	3.05	2.25	0.54	3.33	2.37	0.54				
25	1.78	1.73	0.42	2.39	1.91	0.59	2.47	2.06	0.59	2.63	2.05	0.60	2.77	2.23	0.60	2.91	2.19	0.60	3.17	2.31	0.61				
30	1.69	1.68	0.47	2.27	1.86	0.65	2.35	2.00	0.66	2.50	1.99	0.66	2.64	2.17	0.67	2.77	2.13	0.67	3.02	2.25	0.68				
35	1.61	1.61	0.52	2.15	1.81	0.72	2.23	1.95	0.73	2.37	1.93	0.73	2.50	2.11	0.74	2.62	2.06	0.74	2.86	2.18	0.76				
40	1.54	1.54	0.56	2.05	1.80	0.81	2.17	1.94	0.81	2.30	1.92	0.81	2.40	2.10	0.81	2.54	2.05	0.81	2.74	2.17	0.81				
45	1.43	1.43	0.61	1.90	1.74	0.87	2.01	1.87	0.87	2.13	1.85	0.87	2.22	2.02	0.87	2.35	1.98	0.87	2.54	2.09	0.87				
50	1.16	1.16	0.65	1.66	1.66	0.78	1.76	1.76	0.78	1.86	1.86	0.78	1.94	1.94	0.78	2.06	2.06	0.78	2.22	2.22	0.78				

■ Model: ASEH12KNCA

AFR			m³/h			600																			
Outdoor temperature	Indoor temperature												Outdoor temperature	Indoor temperature											
	18			21			23			25			27			29			32						
°CDB	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP				
°CWB	kW			kW			kW			kW			kW			kW			kW						
-10	1.85	1.85	0.36	2.69	2.18	0.75	2.73	2.33	0.80	3.02	2.46	0.70	3.30	2.60	0.60	3.42	2.63	0.63	3.61	2.67	0.67				
0	1.79	1.79	0.39	2.60	2.13	0.82	2.64	2.29	0.86	2.92	2.42	0.76	3.19	2.55	0.65	3.31	2.58	0.68	3.48	2.62	0.73				
5	1.88	1.88	0.33	2.73	2.19	0.70	2.77	2.34	0.74	3.06	2.48	0.65	3.34	2.61	0.56	3.47	2.64	0.59	3.65	2.69	0.63				
10	1.96	1.96	0.28	2.85	2.24	0.59	2.90	2.40	0.62	3.20	2.54	0.54	3.50	2.67	0.47	3.63	2.71	0.49	3.82	2.76	0.52				
15	2.05	2.05	0.37	2.98	2.29	0.78	3.03	2.46	0.82	3.34	2.60	0.72	3.66	2.74	0.62	3.79	2.77	0.65	3.99	2.82	0.70				
20	2.45	2.17	0.54	3.29	2.40	0.75	3.40	2.59	0.76	3.62	2.57	0.77	3.82	2.80	0.77	4.00	2.74	0.78	4.37	2.90	0.79				
25	2.36	2.14	0.61	3.17	2.36	0.84	3.28	2.54	0.85	3.49	2.52	0.86	3.68	2.75	0.87	3.86	2.69	0.87	4.21	2.85	0.88				
30	2.27	2.10	0.67	3.05	2.32	0.93	3.15	2.50	0.94	3.3															

5-2. Heating capacity

NOTE: Values mentioned in the table are calculated based on the maximum capacity.

■ Model: ASEH07KNCA

AFR			m³/h		580							
			Indoor temperature									
Outdoor temperature	°CDB	°CWB	16		18		20		22		24	
			TC	IP	TC	IP	TC	IP	TC	IP	TC	IP
			kW		kW		kW		kW		kW	
-15	-16	1.96	0.87	1.96	0.88	1.96	0.88	1.92	0.91	1.88	0.93	
-10	-11	2.45	0.92	2.43	0.93	2.38	0.93	2.33	0.96	2.28	0.98	
-5	-7	2.94	0.96	2.91	0.97	2.80	0.98	2.74	1.01	2.68	1.03	
0	-2	3.36	1.00	3.32	1.02	3.21	1.06	3.08	1.06	3.01	1.08	
5	3	3.38	0.91	3.32	0.93	3.24	0.99	3.06	0.97	2.99	0.99	
7	6	3.54	0.91	3.48	0.93	3.40	0.99	3.21	0.97	3.13	0.99	
10	8	3.71	0.92	3.65	0.94	3.56	1.00	3.36	0.98	3.29	1.00	
15	10	3.88	0.92	3.82	0.95	3.72	1.00	3.51	0.98	3.43	1.00	
20	15	4.31	0.93	4.24	0.96	4.13	1.01	3.90	0.99	3.69	0.91	
24	18	4.55	0.94	4.47	0.97	4.36	1.02	4.12	1.00	3.79	0.86	

■ Model: ASEH09KNCA

AFR			m³/h		580							
			Indoor temperature									
Outdoor temperature	°CDB	°CWB	16		18		20		22		24	
			TC	IP	TC	IP	TC	IP	TC	IP	TC	IP
			kW		kW		kW		kW		kW	
-15	-16	2.11	0.94	2.11	0.95	2.11	0.95	2.07	0.98	2.03	1.00	
-10	-11	2.60	0.97	2.59	0.99	2.53	0.99	2.48	1.02	2.43	1.04	
-5	-7	3.10	1.01	3.06	1.03	2.95	1.04	2.89	1.06	2.82	1.09	
0	-2	3.52	1.05	3.47	1.07	3.36	1.11	3.23	1.11	3.16	1.13	
5	3	3.93	1.09	3.87	1.11	3.77	1.18	3.56	1.16	3.48	1.18	
7	6	4.14	1.13	4.07	1.16	4.00	1.24	3.78	1.21	3.69	1.24	
10	8	4.44	1.18	4.36	1.21	4.28	1.30	4.04	1.27	3.95	1.30	
15	10	4.27	1.05	4.20	1.08	4.12	1.16	3.90	1.13	3.81	1.16	
20	15	5.01	1.25	4.92	1.25	4.65	1.24	4.47	1.21	4.16	1.11	
24	18	5.13	1.25	5.04	1.25	4.73	1.19	4.43	1.10	4.12	1.00	

■ Model: ASEH12KNCA

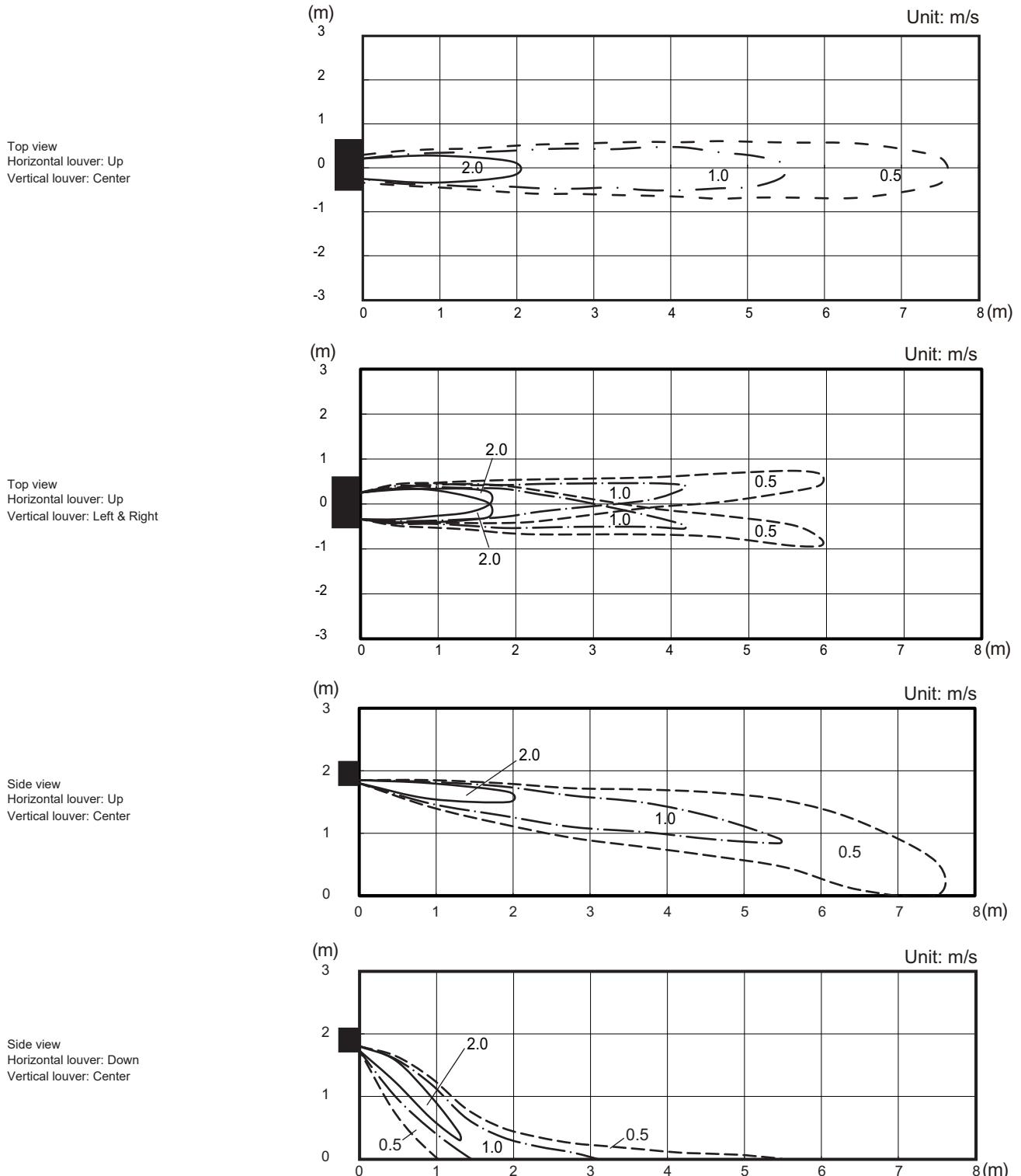
AFR			m³/h		600							
			Indoor temperature									
Outdoor temperature	°CDB	°CWB	16		18		20		22		24	
			TC	IP	TC	IP	TC	IP	TC	IP	TC	IP
			kW		kW		kW		kW		kW	
-15	-16	2.60	1.07	2.60	1.08	2.60	1.08	2.55	1.11	2.50	1.14	
-10	-11	3.16	1.14	3.14	1.16	3.07	1.17	3.01	1.20	2.94	1.23	
-5	-7	3.71	1.22	3.67	1.24	3.53	1.25	3.46	1.28	3.39	1.31	
0	-2	4.27	1.29	4.21	1.32	4.08	1.37	3.92	1.37	3.83	1.40	
5	3	4.83	1.36	4.75	1.40	4.63	1.48	4.37	1.45	4.27	1.48	
7	6	4.97	1.40	4.88	1.44	4.80	1.54	4.63	1.46	4.46	1.44	
10	8	5.38	1.43	5.28	1.48	5.25	1.61	4.70	1.37	4.52	1.36	
15	10	5.25	1.31	5.15	1.29	5.12	1.40	4.70	1.25	4.51	1.23	
20	15	5.28	1.18	5.18	1.16	4.90	1.15	4.71	1.12	4.38	1.03	
24	18	5.46	1.16	5.36	1.16	5.03	1.10	4.71	1.02	4.38	0.93	

6. Fan performance

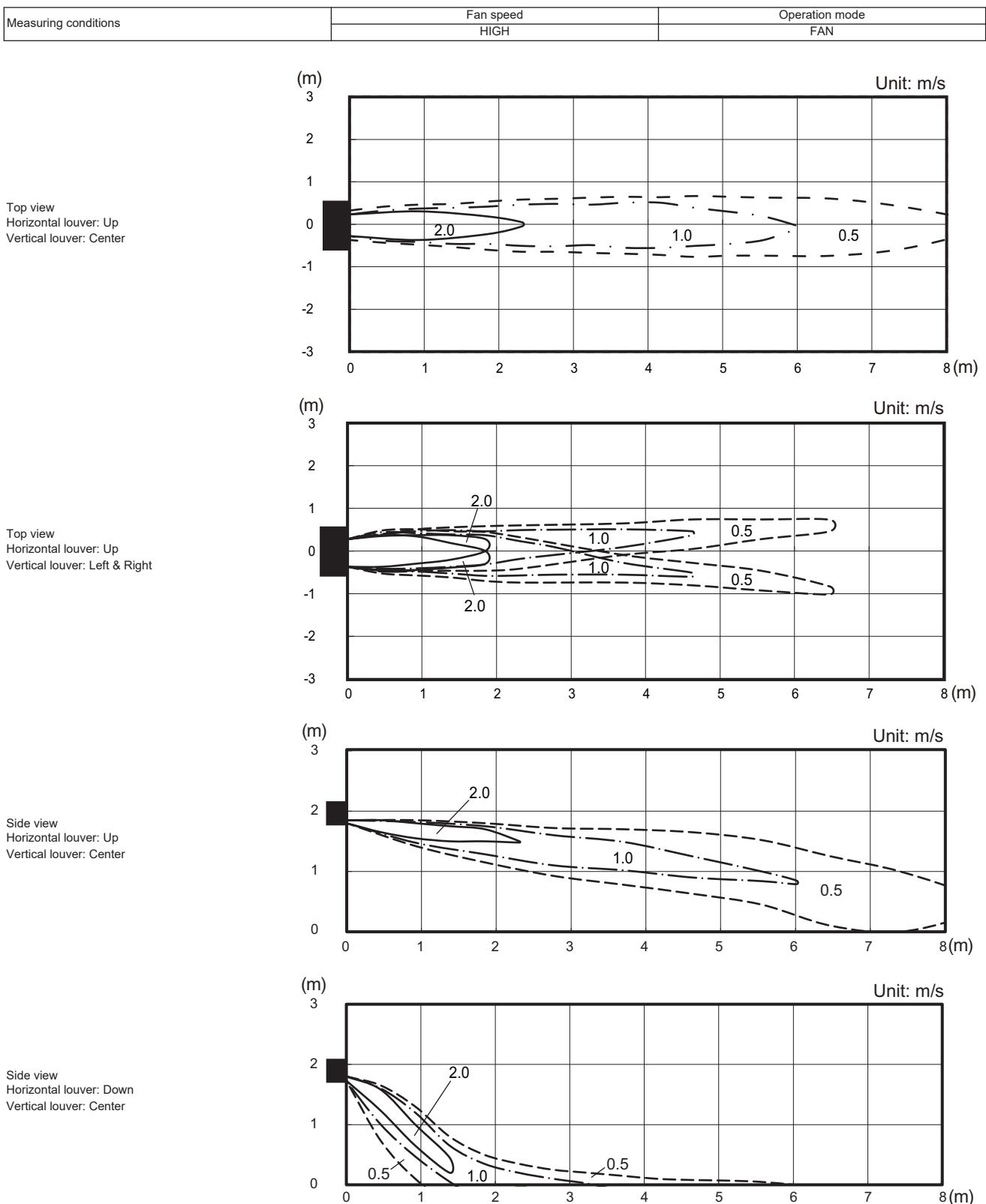
6-1. Air velocity distributions

■ Model: ASEH07KNCA

Measuring conditions	Fan speed	Operation mode
	HIGH	FAN



■ Models: ASEH09KNCA and ASEH12KNCA



6-2. Airflow

■ Model: ASEH07KNCA

● Cooling

Fan speed	Airflow	
HIGH	m^3/h	530
	l/s	147
	CFM	312
MED	m^3/h	460
	l/s	128
	CFM	271
LOW	m^3/h	390
	l/s	108
	CFM	230
QUIET	m^3/h	250
	l/s	69
	CFM	147

● Heating

Fan speed	Airflow	
HIGH	m^3/h	580
	l/s	161
	CFM	341
MED	m^3/h	500
	l/s	139
	CFM	294
LOW	m^3/h	420
	l/s	117
	CFM	247
QUIET	m^3/h	280
	l/s	78
	CFM	165

■ Model: ASEH09KNCA

● Cooling

Fan speed	Airflow	
HIGH	m ³ /h	580
	l/s	161
	CFM	341
MED	m ³ /h	500
	l/s	139
	CFM	294
LOW	m ³ /h	390
	l/s	108
	CFM	230
QUIET	m ³ /h	250
	l/s	69
	CFM	147

● Heating

Fan speed	Airflow	
HIGH	m ³ /h	580
	l/s	161
	CFM	341
MED	m ³ /h	500
	l/s	139
	CFM	294
LOW	m ³ /h	420
	l/s	117
	CFM	247
QUIET	m ³ /h	280
	l/s	78
	CFM	165

■ Model: ASEH12KNCA

● Cooling

Fan speed	Airflow	
HIGH	m ³ /h	600
	l/s	167
	CFM	353
MED	m ³ /h	520
	l/s	144
	CFM	306
LOW	m ³ /h	440
	l/s	122
	CFM	259
QUIET	m ³ /h	250
	l/s	69
	CFM	147

● Heating

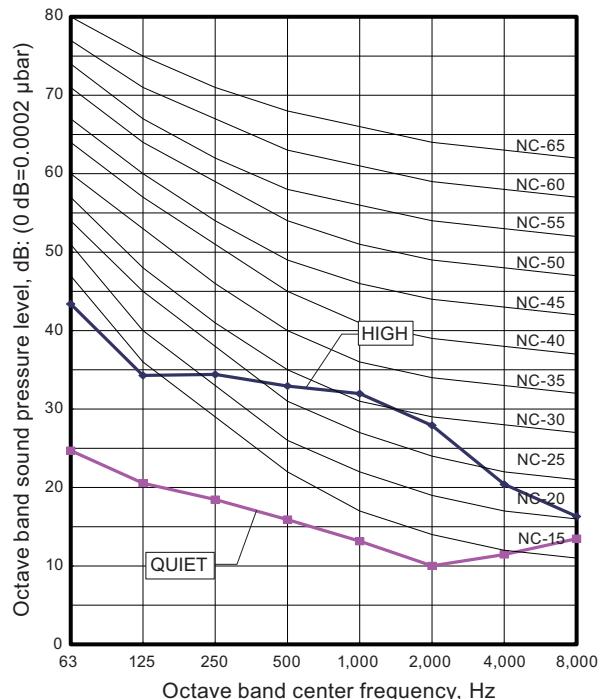
Fan speed	Airflow	
HIGH	m ³ /h	600
	l/s	167
	CFM	353
MED	m ³ /h	520
	l/s	144
	CFM	306
LOW	m ³ /h	440
	l/s	122
	CFM	259
QUIET	m ³ /h	280
	l/s	78
	CFM	165

7. Operation noise (sound pressure)

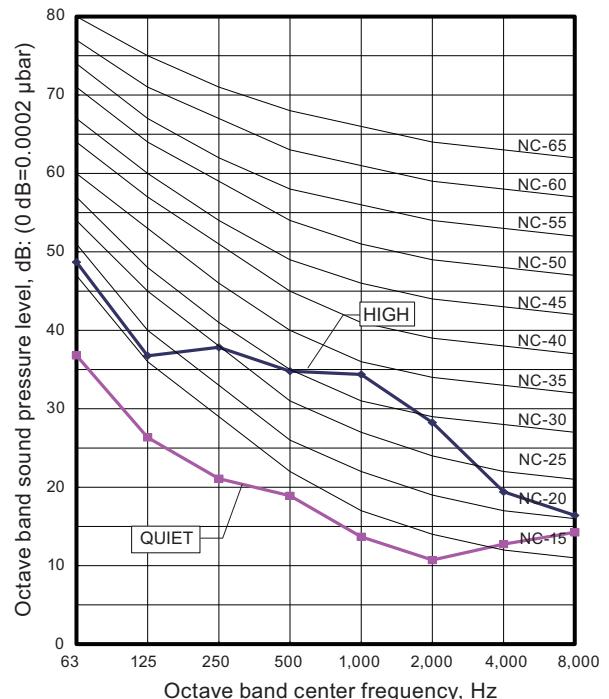
7-1. Noise level curve

■ Model: ASEH07KNCA

● Cooling

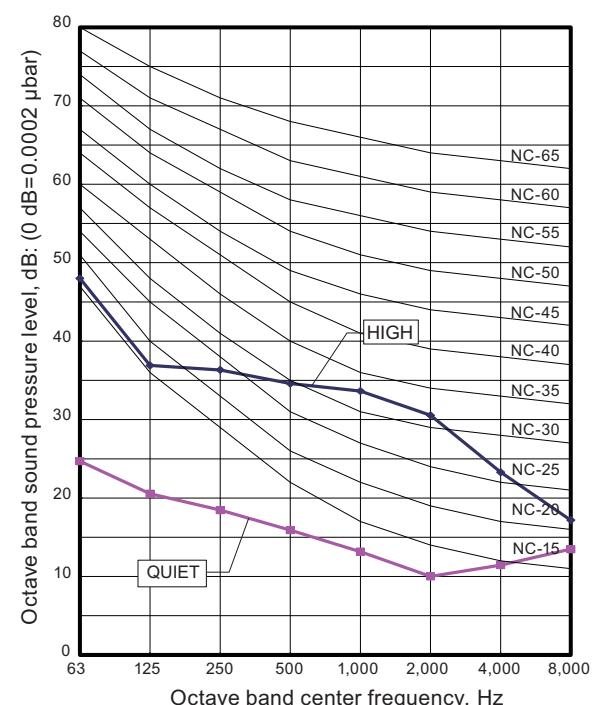


● Heating

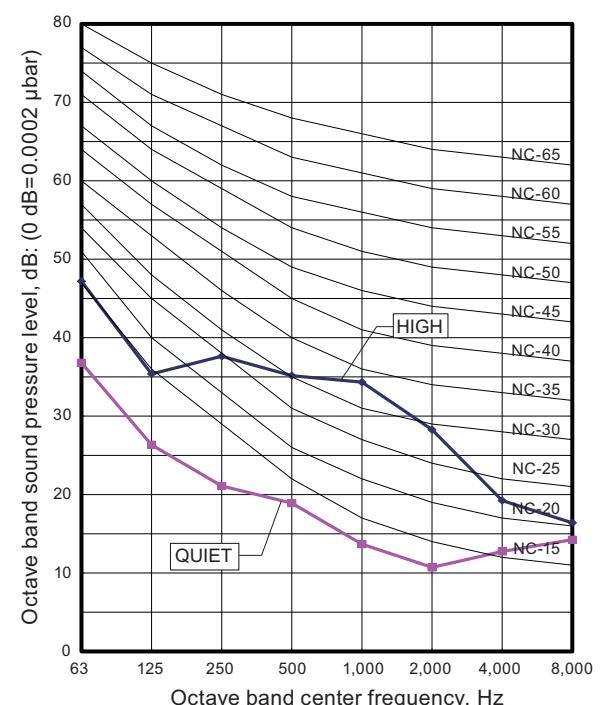


■ Model: ASEH09KNCA

● Cooling

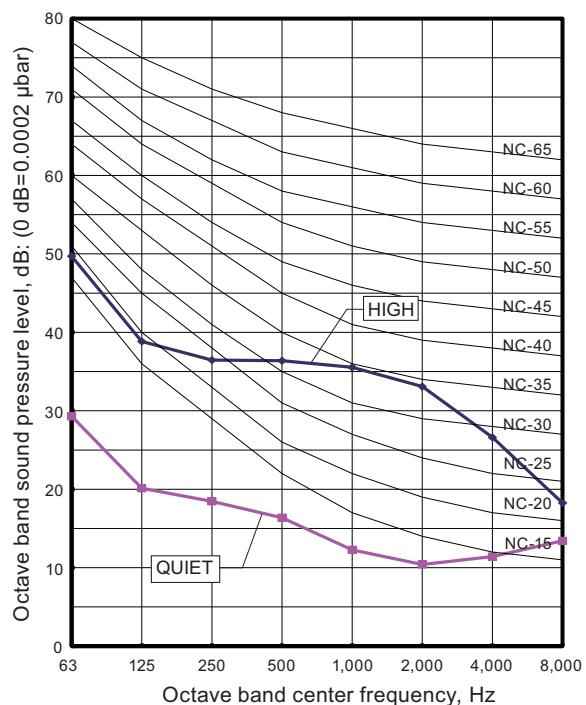


● Heating

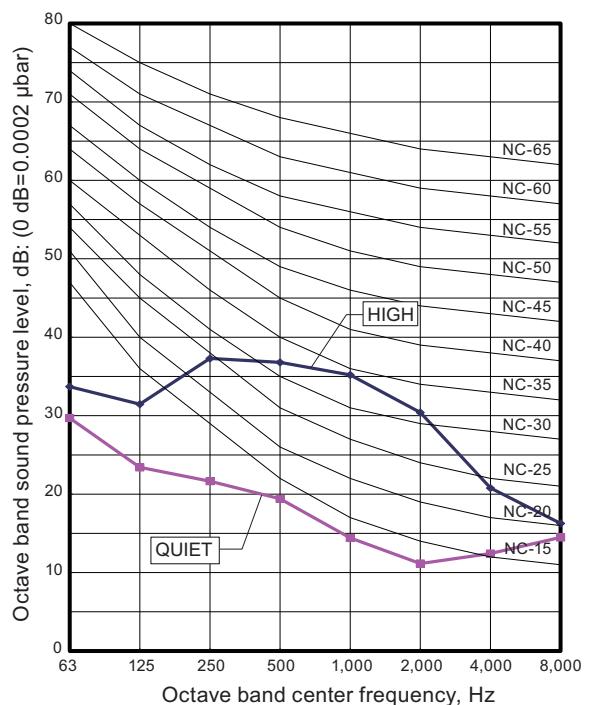


■ Model: ASEH12KNCA

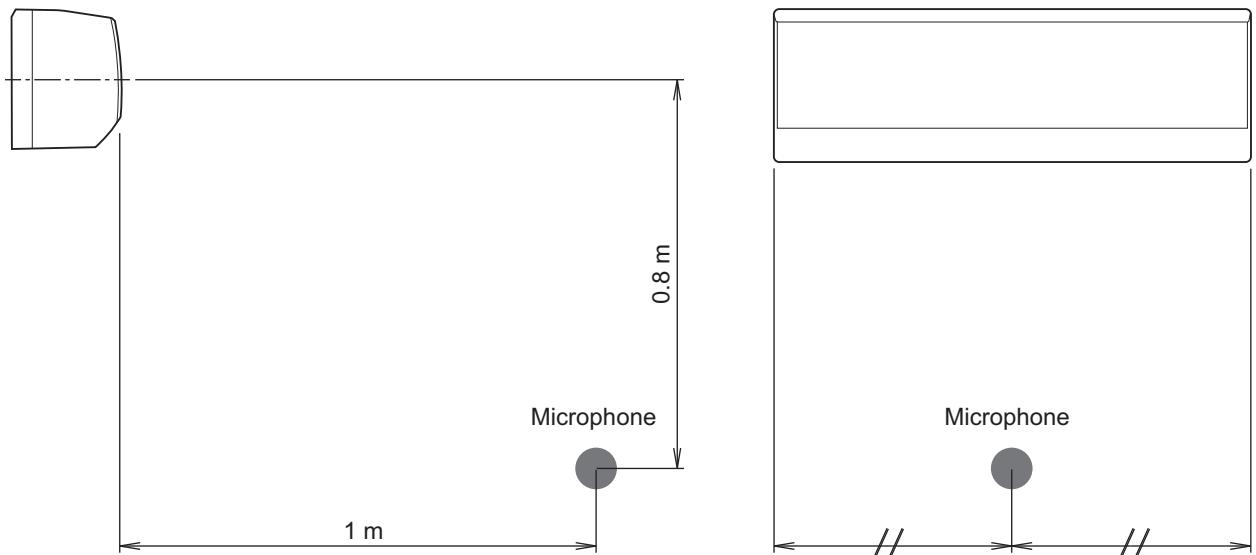
● Cooling



● Heating



7-2. Sound level check point



NOTE: Detailed shape of the actual indoor unit might be slightly different from the one illustrated above.

8. Safety devices

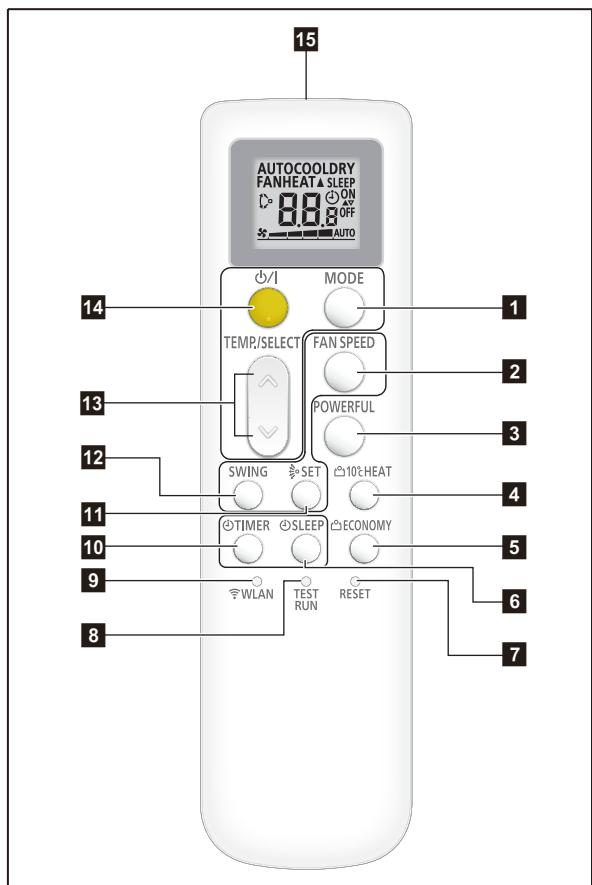
Type of protection	Protection form	Model		
		ASEH07KNCA	ASEH09KNCA	ASEH12KNCA
Circuit protection	Current fuse (PCB*)		250 V, 3.15 A	
Fan motor protection	Thermistor protection	Activate	More than 170°C Fan motor stop	
		Reset	145°C or less Fan motor restart	

*PCB: Printed Circuit Board

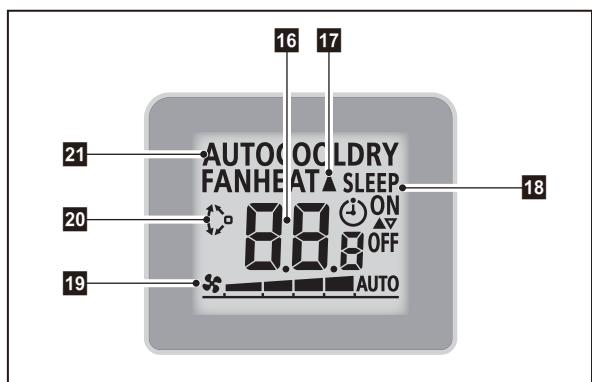
9. Remote controller

9-1. Wireless remote controller

■ Overview



Display panel



NOTES:

- Functions may differ by type of the indoor unit. For details, refer to the operation manual.
- This figure depicts all indicators that the remote controller can display on the screen for the functional explanation.

In actual operation, the remote controller shows only the indicators that are appropriate for the current process.

1 MODE button

- Switches operation mode (AUTO, COOL, DRY, FAN, and HEAT).
- Starts/ends the remote controller custom code (max. 4 types) change.

2 FAN SPEED button

- Press the FAN SPEED button while the air conditioner is operating, to control fan speed.

3 POWERFUL button

4 10 °C HEAT button

5 ECONOMY button

6 SLEEP TIMER button

7 RESET button

8 TEST RUN button

- Used only when installing the air conditioner, and should not be used under normal conditions, as it will cause the indoor unit's thermostat malfunction.
- If this button is pressed during normal operation, the indoor unit will switch to test operation mode, and the operation indicator lamp and the timer indicator lamp on the indoor unit will begin to flash simultaneously.
- To stop the test operation mode, press the START/STOP button. Then, the air conditioner stops the operation.

NOTE: If the service check mode starts unintentionally and “- -” appears on the remote controller display, press the START/STOP button to end this operation.

9 WLAN button

- Starts the wireless LAN setting.

10 TIMER button

11 SET button (Up/down airflow)

12 SWING button

13 TEMP./SELECT button

- Adjusts the setting temperature.
- Adjusts the value of the timer settings.
- Sets the remote controller code.

14 START/STOP button

15 Signal transmitter

16 Temperature and time indicator

- Displays set temperature.
- In timer setting, it displays the timer time. After finishing the timer setting, set temperature will reappear.

17 Signal transmit indicator

18 Timer mode indicator

19 Fan speed indicator

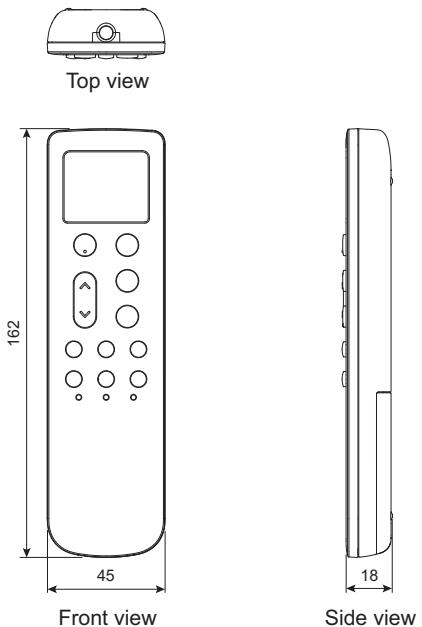
20 Swing indicator

21 Operating mode indicator

■ Specifications

● Controller

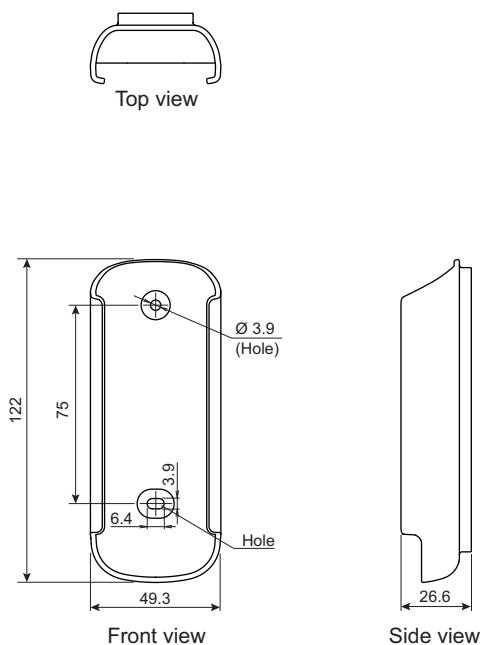
Unit: mm



Size (H × W × D)	mm	162 × 45 × 18
Weight	g	65.5 (without batteries)

● Holder

Unit: mm



Size (H × W × D)	mm	122 × 49.3 × 26.6
Weight	g	23.5

10. Function settings

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

10-1. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using wireless remote controller

The function number and the associated setting value are displayed on the LCD of the remote controller. Follow the instructions written in the local setup procedure supplied with the remote controller, and select appropriate setting according to the installation environment.

Before connecting the power supply of the indoor unit, reconfirm following items:

- Piping air tight test and vacuuming have been performed firmly.
- There is no wiring mistake.

Then, connect the power supply of the indoor unit.

Entering function setting mode:

While pressing the FAN SPEED button and TEMP./SELECT (\wedge) button simultaneously, press the RESET button to enter the function setting mode.

STEP 1: Setting the remote controller custom code

Use the following steps to select the custom code of the remote controller. (The signal is correctly sent and received only when the custom codes of the air conditioner and the remote controller match.)

The custom codes that are set through this process are applicable only to the signal in the function setting.

For details on how to set the custom codes through the normal process, refer to "[Custom code setting for wireless remote controller](#)" on page 26.

1. Press the TEMP./SELECT (\wedge) (\vee) buttons to change the custom code between $\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$. Match the code on the display to the air conditioner custom code. (Initially set to A .) If the custom code does not need to be selected, press the MODE button, and proceed to **STEP 2**.
2. Press the MODE button to accept the custom code, and proceed to **STEP 2**.



NOTES:

- The air conditioner custom code is set to A prior to shipment.
- The remote controller resets to custom code A when the batteries on the remote controller are replaced. If you use a custom code other than code A , reset the custom code after replacing the batteries.
- If you do not know the air conditioner custom code setting, try each of the custom codes ($\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$) until you find the code that operates the air conditioner.

STEP 2: Selecting the function number and setting value

1. Press the TEMP./SELECT (↑) (↓) buttons to select the function number. To switch between the left and right digits, press the MODE button.
2. Press the FAN SPEED button to proceed the setting value. To return the function number selection, press the FAN SPEED button again.
3. Press the TEMP./SELECT (↑) (↓) buttons to select the setting value. To switch between the left and right digits, press the MODE button.
4. Press the TIMER button, and ⏪/I (START/STOP) button, in the order listed to confirm the settings.
5. Press the RESET button to cancel the function setting mode.
6. After completing the function setting, be sure to disconnect the power supply and then reconnect it.

**⚠ CAUTION**

After disconnecting the power supply, wait 30 seconds or more before reconnecting it. The function setting will not become active unless the power supply is disconnected and then reconnected.

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	11	Filter sign
2)	30/31	Room temperature control for indoor unit sensor
3)	40	Auto restart
4)	44	Remote controller custom code
5)	49	Indoor unit fan control for energy saving for cooling

1) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	◆

2) Room temperature control for indoor unit sensor

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

Example of correction:

When the temperature of the room temp. sensor is 26°C and the setting value is "03" (-1.0°C), corrected temp. will be 27°C (26°C - [-1.0°C]).

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

Function number	Setting value	Setting description	Factory setting
30 (For cooling)	31 (For heating)	00	Standard setting
		01	No correction 0.0°C
		02	-0.5°C
		03	-1.0°C
		04	-1.5°C
		05	-2.0°C
		06	-2.5°C
		07	-3.0°C
		08	-3.5°C
		09	-4.0°C
		10	+0.5°C
		11	+1.0°C
		12	+1.5°C
		13	+2.0°C
		14	+2.5°C
		15	+3.0°C
		16	+3.5°C
		17	+4.0°C

3) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	◆
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

4) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	◆
	01	B	
	02	C	
	03	D	

5) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	◆

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTE: Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter. To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

10-2. Custom code setting for wireless remote controller

To interconnect the air conditioner and the wireless remote controller, assignment of the custom code for the wireless remote controller is required.

NOTE: Air conditioner cannot receive a signal if the air conditioner has not been set for the custom code.

When 2 or more air conditioners are installed in a room, and the remote controller is operating an air conditioner other than the one you wish to set, change the custom code of the remote controller to operate only the air conditioner you wish to set. (4 selections possible.)

Confirm the setting of the remote controller custom code and the function setting. If these do not match, the remote controller cannot be used to operate for the air conditioner.

1. Press the \oplus/\ominus (START/STOP) button until the indicators on the remote controller turn off.
2. Press the MODE button for at least 5 seconds to display the current custom code. (Initially set to A .)
3. Press the TEMP./SELECT (\wedge) (\vee) buttons to change the custom code between $\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$. Match the code on the display to the air conditioner custom code. (Initially set to A .)
4. Press the MODE button again to return to the original display. The custom code will be changed.



NOTES:

- If no button is pressed within 30 seconds after the custom code is displayed, the system returns to the original display. In this case, start again from step 1.
- The air conditioner custom code is set to A prior to shipment. To change the custom code, contact your retailer.
- If you do not know the assigned code for the air conditioner, try each of the custom code ($\text{A} \rightarrow \text{B} \rightarrow \text{C} \rightarrow \text{D}$) until you find the code which operates the air conditioner.

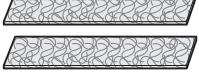
11. Accessories

11-1. Models: ASEH07KNCA, ASEH09KNCA, and ASEH12KNCA

Part name	Exterior	Qty	Part name	Exterior	Qty
Operation manual		1	Self-tapping screw (Large)		5
Installation manual		1	Self-tapping screw (Small)		2
Remote controller		1	Wall hook bracket		1
Battery		2	Remote controller holder		1
Installation spacer		1	Cloth tape		1
Operation manual (CD-ROM)		1			

12. Optional parts

12-1. Others

Exterior	Part name	Model name	Summary
	Air Cleaning Filter	UTR-FA16-5	Air Cleaning Filter can be mounted to the indoor unit.

Part 2. OUTDOOR UNIT

SINGLE TYPE:

AOEH07KNCA

AOEH09KNCA

AOEH12KNCA

1. Specifications

Type	Inverter, Heat pump				
Model name	AOEH07KNCA	AOEH09KNCA	AOEH12KNCA		
Power supply			230 V~ 50 Hz		
Power supply intake			Outdoor unit		
Available voltage range			198—264 V		
Starting current	A	3.1	3.6	5.1	
Fan	Airflow rate	Cooling	1,430	1,460	
		Heating	1,390	1,360	
Type × Qty		Propeller fan × 1			
Motor output		23			
Sound pressure level*	Cooling	dB (A)	43	49	
			44	49	
Sound power level	Cooling	dB (A)	53	60	
			54	61	
Heat exchanger type	Dimensions (H × W × D)	mm	504 × 650 × 18.2		
	Fin pitch	FPI	1.3		
Rows × Stages		1 × 24		2 × 24	
Pipe type		Copper tube			
Compressor	Fin type	Type (Material)	Aluminum		
		Surface treatment	Blue fin		
Refrigerant		Type	DC rotary		
Refrigerant oil		Motor output	538	615	
Enclosure		Type (Global warming potential)	R32 (675)		
Dimensions (H × W × D)		Charge	570	650	
Weight		Type	VG74		
Operation range		Amount	240		
Drain hose		Material	Steel sheet		
Connection pipe		Color	Beige		
		Approximate color of Munsell 10YR 7.5/1.0			
Dimensions (H × W × D)		Net	541 × 663 × 290		
		Gross	596 × 798 × 369		
Weight		Net	22	24	
		Gross	24	27	
Operation range	Size	Liquid	Ø6.35 (Ø1/4)		
		Gas	Ø9.52 (Ø3/8)		
Drain hose		Method	Flare		
Connection pipe		Pre-charge length	15		
		Max. length	20		
		Max. height difference	15		
Drain hose		Cooling	-10 to 50		
		Heating	-15 to 24		
Drain hose		Material	Polypropylene		
		Tip diameter	mm	φ13.0(I.D.), φ16.0 to φ16.8(O.D.)	

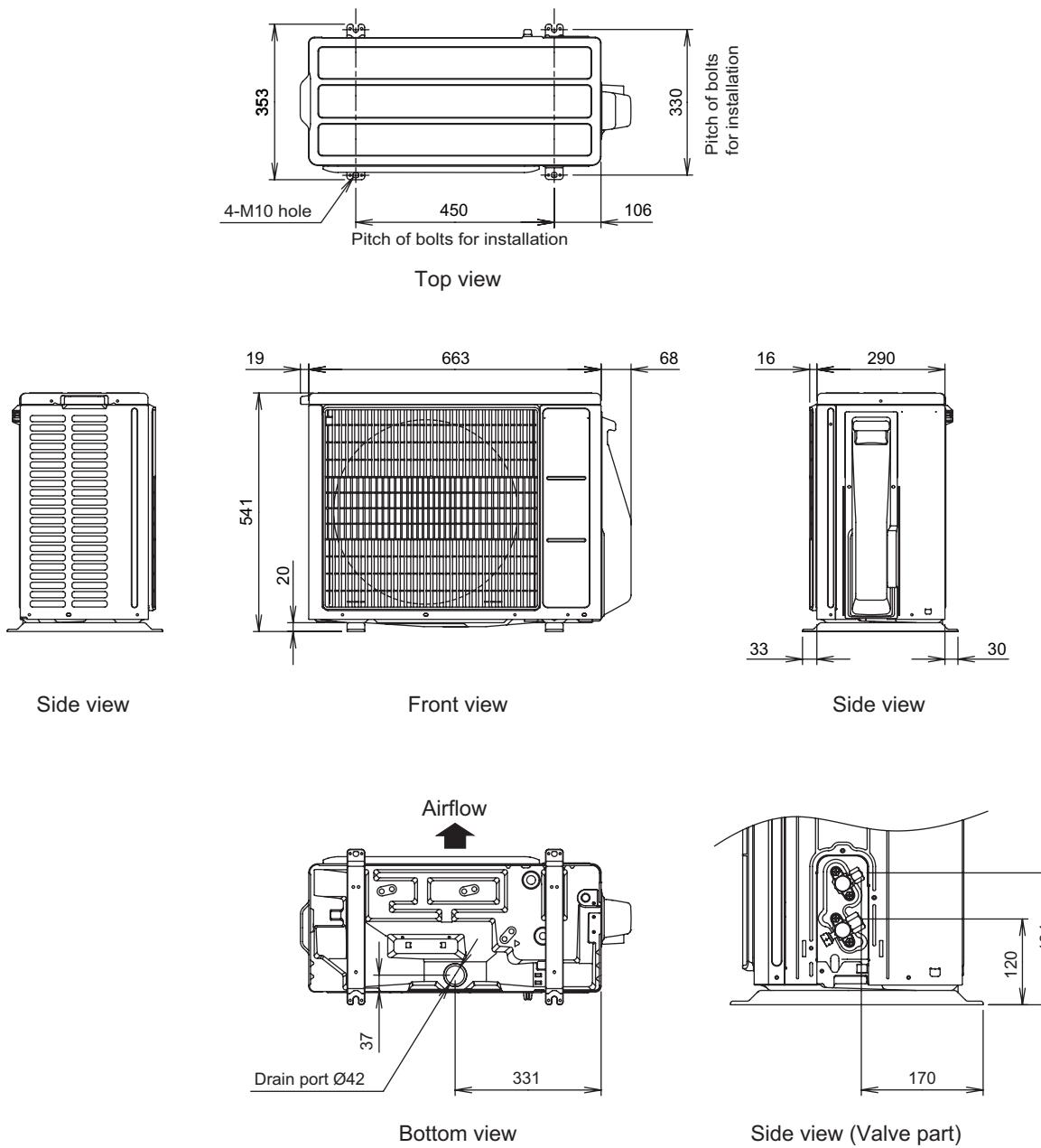
NOTES:

- Specifications are based on the following conditions:
 - Cooling: Indoor temperature of 27°CDB/19°CWB, and outdoor temperature of 35°CDB/24°CWB.
 - Heating: Indoor temperature of 20°CDB/ 15°CWB, and outdoor temperature of 7°CDB/6°CWB.
 - Pipe length: 5 m, Height difference: 0 m. (Between outdoor unit and indoor unit.)
- Protective function might work when using it outside the operation range.
- *: Sound pressure level
- Measured values in manufacturer's anechoic chamber.
- Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here.

2. Dimensions

2-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

Unit: mm



3. Installation space

3-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

■ Space requirement

Provide sufficient installation space for product safety.

⚠ CAUTION

Keep the space shown in the installation examples.

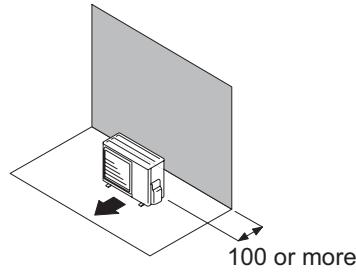
If the installation is not performed accordingly, it could cause a short circuit and result in a lack of operating performance.

● Single outdoor unit installation

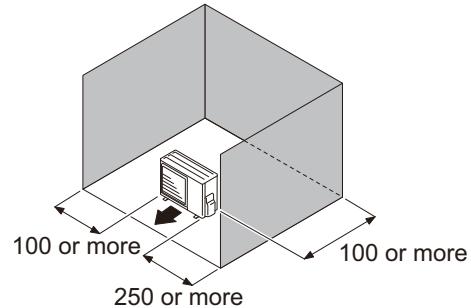
- When the upper space is open:

Unit: mm

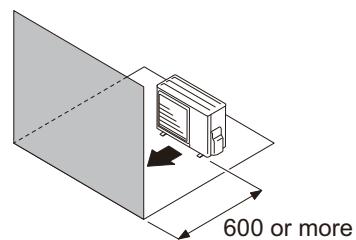
Obstacles at rear only



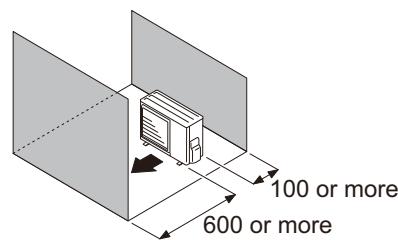
Obstacles at rear and sides



Obstacles at front



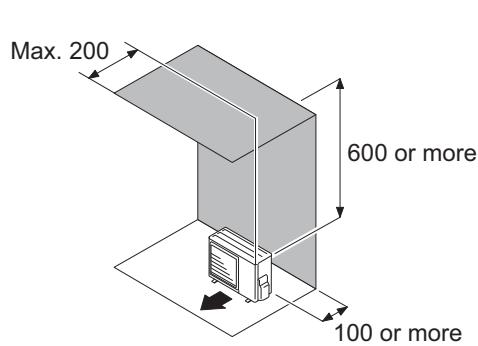
Obstacles at front and rear



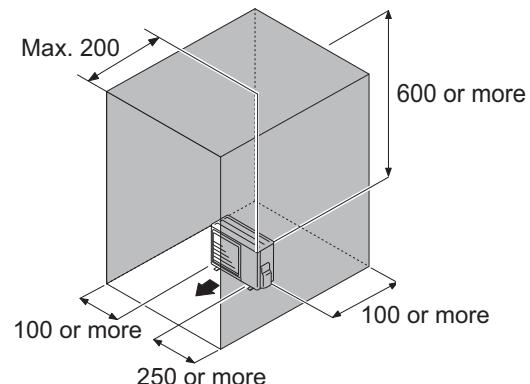
- When an obstruction in the upper space:

Unit: mm

Obstacles at rear and above



Obstacles at rear, sides, and above



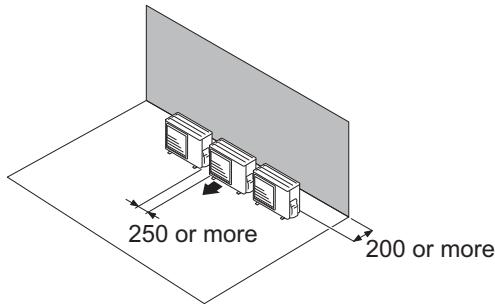
● Multiple outdoor unit installation

- Provide at least 250 mm of space between the outdoor units if multiple units are installed.
 - When routing the piping from the side of an outdoor unit, provide space for piping.
 - No more than 3 units must be installed side by side.
- When 4 units or more are arranged in a line, provide the space as shown in the following example **"When an obstruction in the upper space:"**.

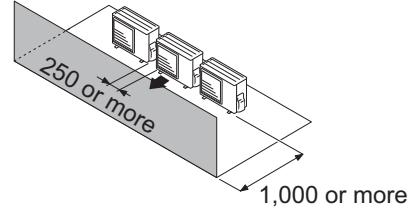
- When the upper space is open:**

Unit: mm

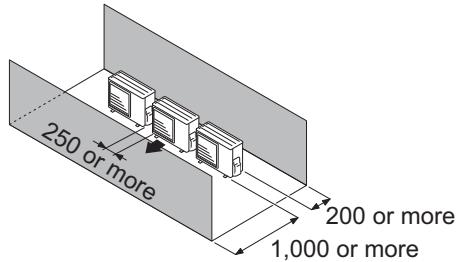
Obstacles at rear only



Obstacles at front only



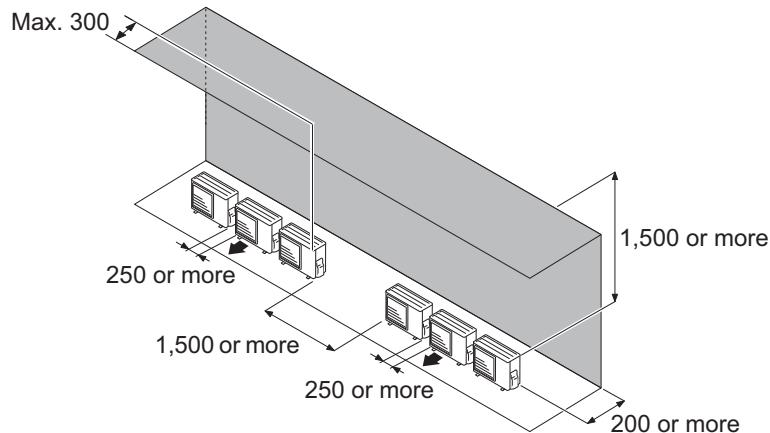
Obstacles at front and rear



- When an obstruction in the upper space:**

Unit: mm

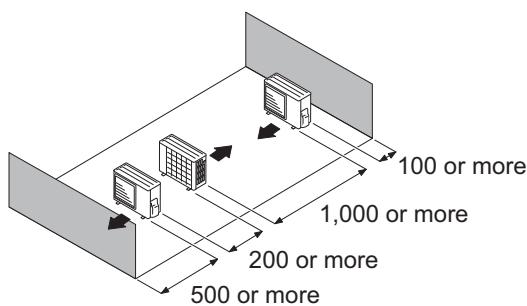
Obstacles at rear and above.



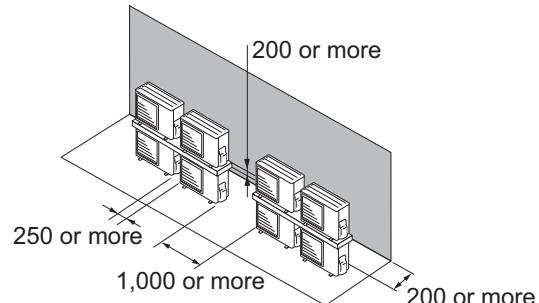
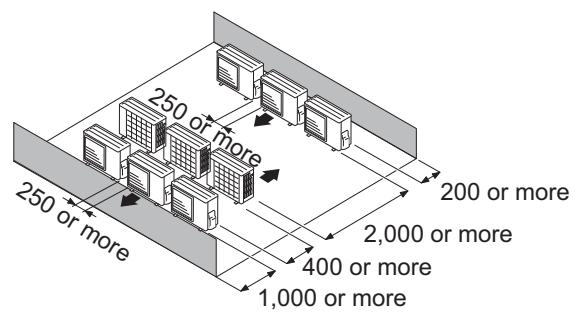
● Outdoor units installation in multi-row

Unit: mm

Single parallel unit arrangement



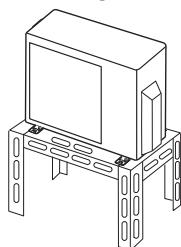
Multiple parallel unit arrangement

**NOTES:**

- If the space is larger than stated above, the condition will be the same as when there is no obstacle.
- When installing the outdoor unit, be sure to open the front and left side to obtain better operation efficiency.

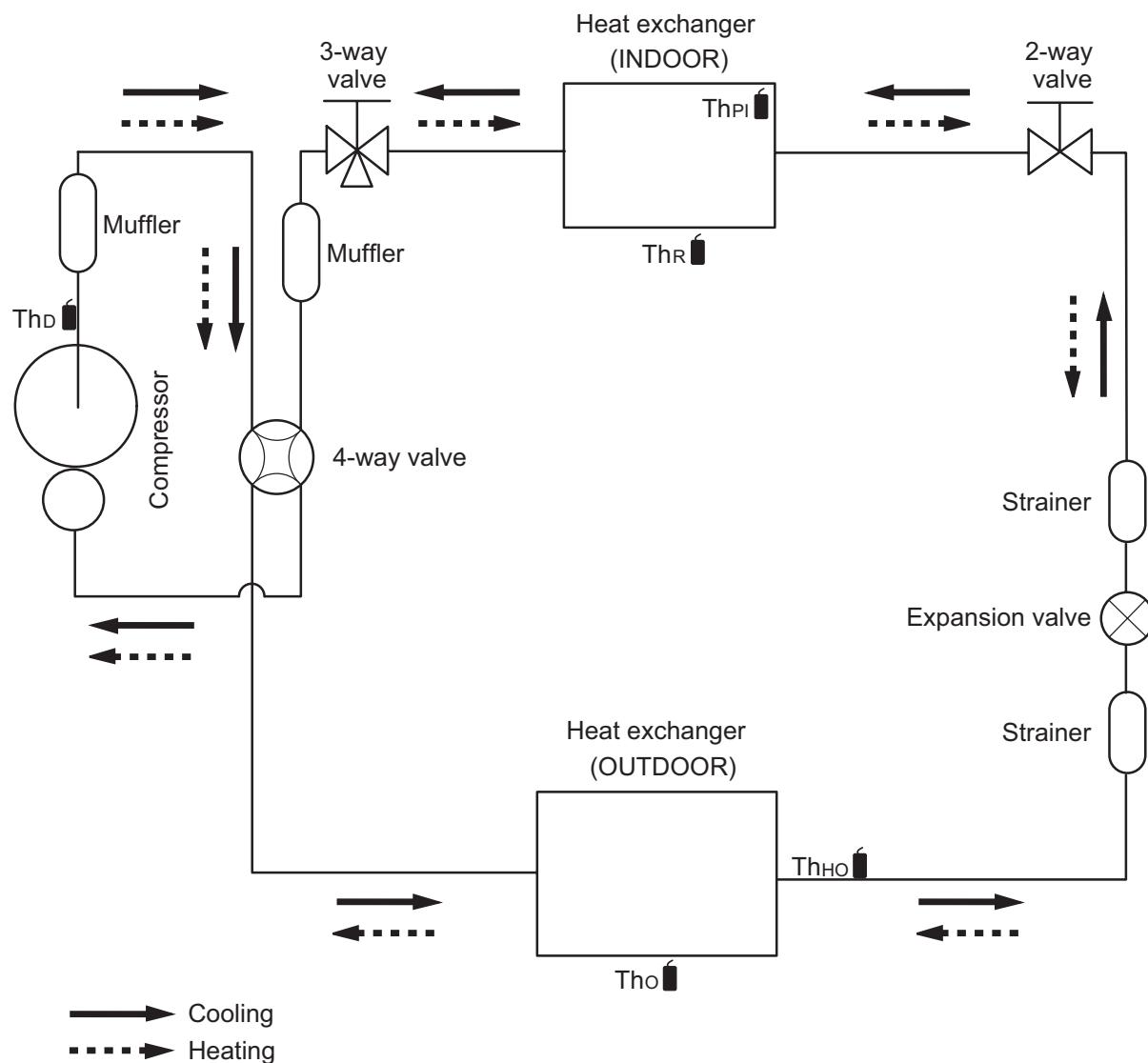
△ CAUTION

- Do not install the outdoor unit in two-stage where the drain water could freeze. Otherwise the drainage from the upper unit may form ice and cause a malfunction of the lower unit.
- When the outdoor temperature is 0 °C or less, do not use the accessory drain pipe and drain cap. If the drain pipe and drain cap are used, the drain water in the pipe may freeze in extremely cold climate. (For reverse cycle model only.)
- In area with heavy snowfall, if the inlet and outlet of the outdoor unit is blocked with snow, it might become difficult to get warm, and it is likely to cause product malfunction. Construct a canopy and a pedestal, or place the unit on a high stand that is locally installed.



4. Refrigerant circuit

4-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

OUTDOOR UNIT
AOEH07-12KNCAOUTDOOR UNIT
AOEH07-12KNCA

ThD : Thermistor (Discharge temperature)

Tho : Thermistor (Outdoor temperature)

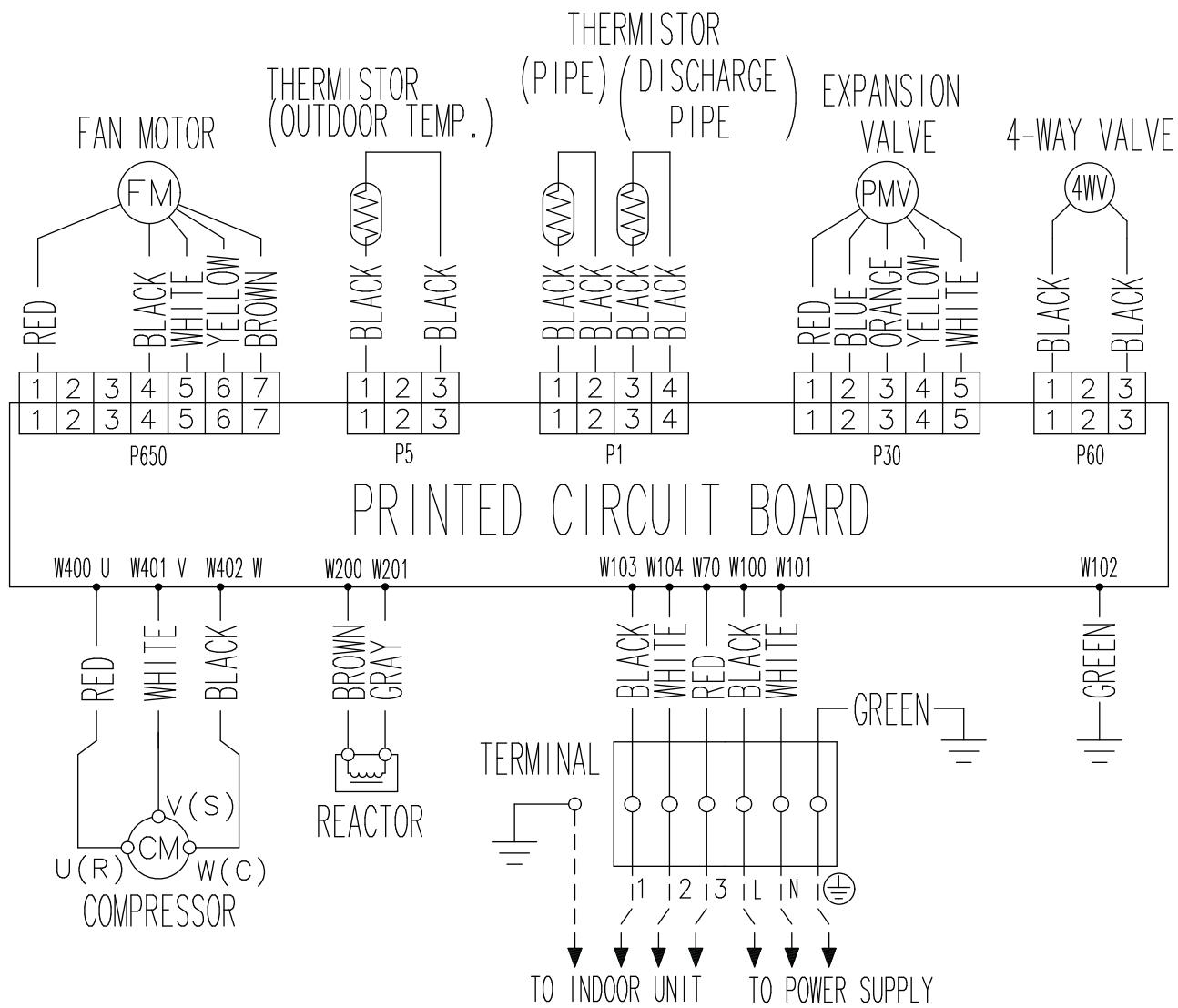
ThHo : Thermistor (Heat exchanger out temperature)

ThPI : Thermistor (Pipe temperature)

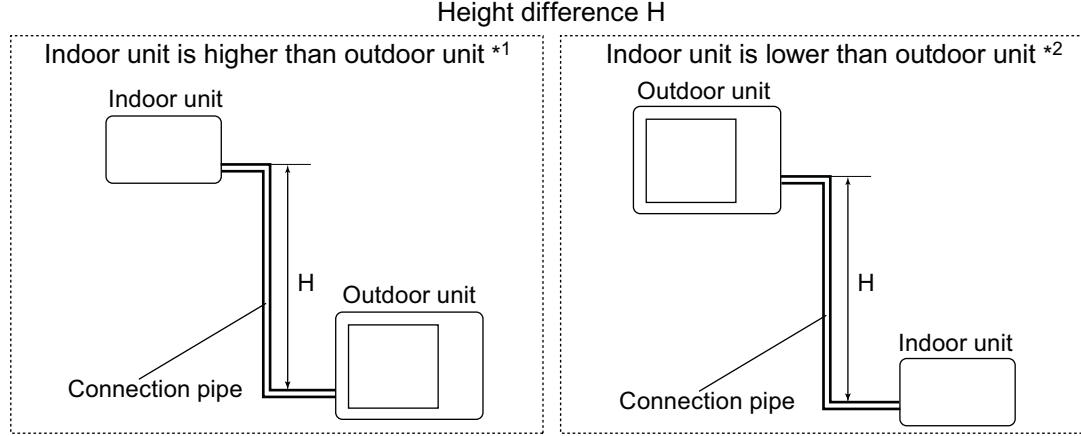
ThR : Thermistor (Room temperature)

5. Wiring diagrams

5-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

OUTDOOR UNIT
AOEH07-12KNCAOUTDOOR UNIT
AOEH07-12KNCA

6. Capacity compensation rate for pipe length and height difference



6-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

NOTE: Values mentioned in the table are calculated based on the maximum capacity.

COOLING		Pipe length (m)					
		5	7.5	10	15	20	
Height difference H (m)	Indoor unit is higher than outdoor unit * ¹	15	—	—	—	0.872	0.910
		10	—	—	0.961	0.886	0.925
		7.5	—	0.979	0.965	0.890	0.929
		5	0.992	0.983	0.969	0.893	0.933
	Indoor unit is lower than outdoor unit * ²	0	1.000	0.991	0.976	0.901	0.940
		-5	1.000	0.991	0.976	0.901	0.940
		-7.5	—	0.991	0.976	0.901	0.940
		-10	—	—	0.976	0.901	0.940
		-15	—	—	—	0.901	0.940

HEATING		Pipe length (m)					
		5	7.5	10	15	20	
Height difference H (m)	Indoor unit is higher than outdoor unit * ¹	15	—	—	—	0.832	0.822
		10	—	—	0.917	0.832	0.822
		7.5	—	0.961	0.917	0.832	0.822
		5	1.000	0.961	0.917	0.832	0.822
	Indoor unit is lower than outdoor unit * ²	0	1.000	0.961	0.917	0.832	0.822
		-5	0.955	0.956	0.912	0.828	0.818
		-7.5	—	0.954	0.910	0.826	0.816
		-10	—	—	0.908	0.824	0.814
		-15	—	—	—	0.815	0.805

7. Additional charge calculation

7-1. Models: AOEH07KNCA and AOEH09KNCA

Refrigerant type	R32
Factory charge amount	570

■ Refrigerant charge

Total pipe length	m	15 or less	20 (Max.)	20 g/m
Additional charge amount	g	0	100	

7-2. Model: AOEH12KNCA

Refrigerant type	R32
Factory charge amount	650

■ Refrigerant charge

Total pipe length	m	15 or less	20 (Max.)	20 g/m
Additional charge amount	g	0	100	

8. Airflow

8-1. Model: AOEH07KNCA

● Cooling

m ³ /h	1,430
l/s	397
CFM	842

● Heating

m ³ /h	1,390
l/s	386
CFM	818

8-2. Model: AOEH09KNCA

● Cooling

m ³ /h	1,430
l/s	397
CFM	842

● Heating

m ³ /h	1,390
l/s	386
CFM	818

8-3. Model: AOEH12KNCA

● Cooling

m ³ /h	1,460
l/s	406
CFM	859

● Heating

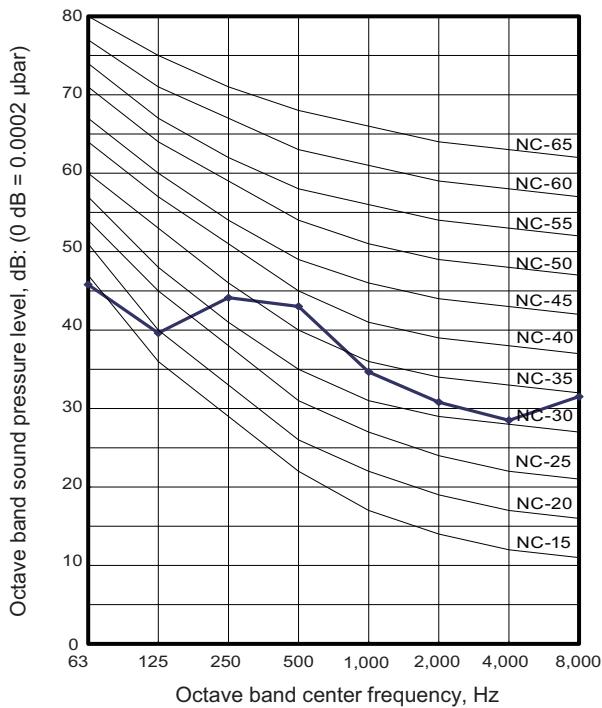
m ³ /h	1,360
l/s	378
CFM	800

9. Operation noise (sound pressure)

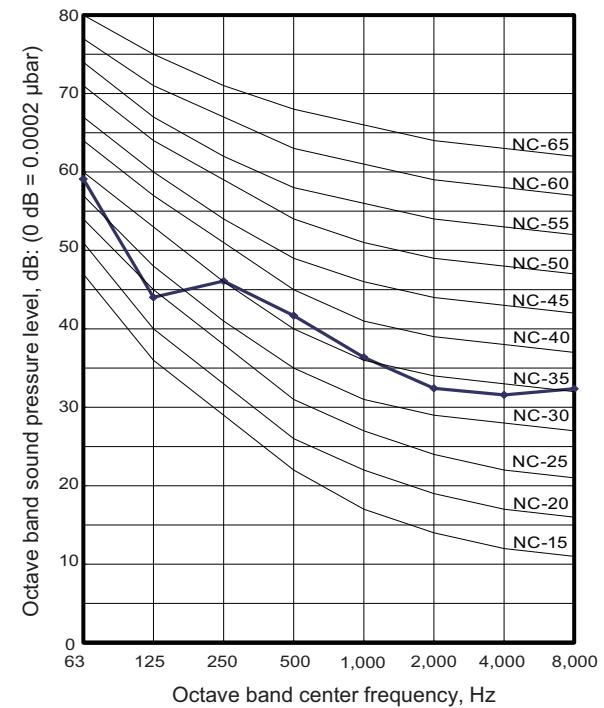
9-1. Noise level curve

■ AOEH07KNCA

● Cooling

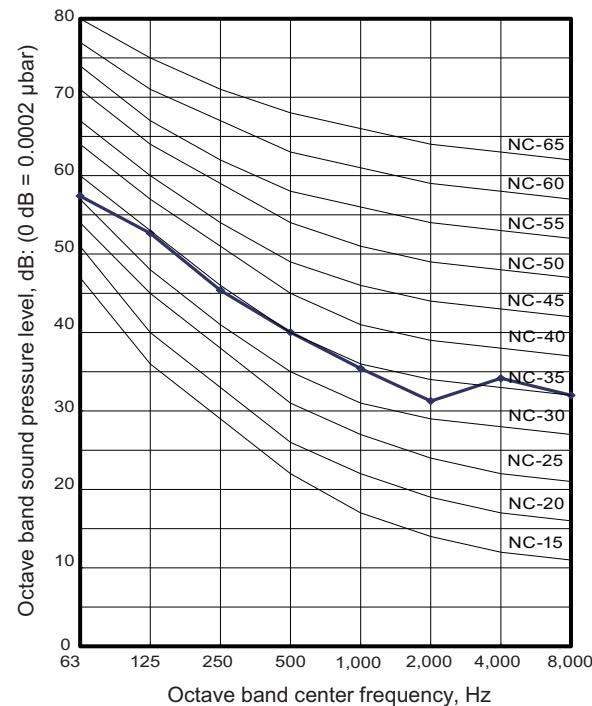


● Heating

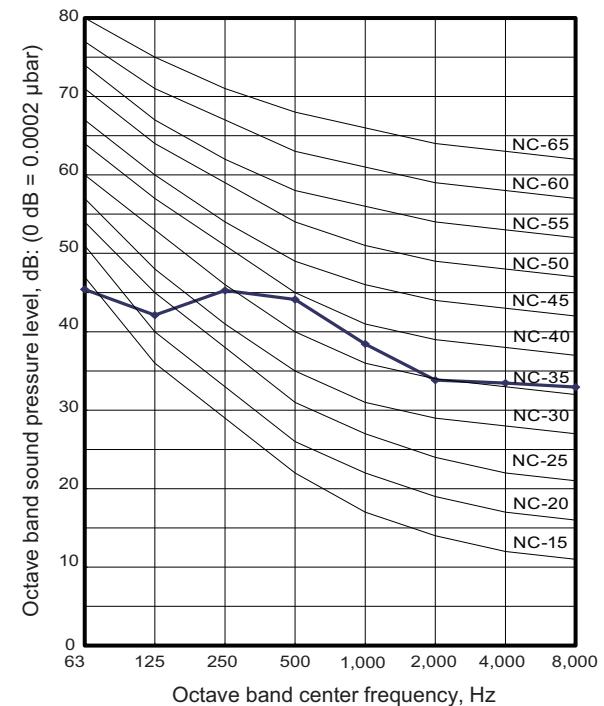


■ AOEH09KNCA

● Cooling

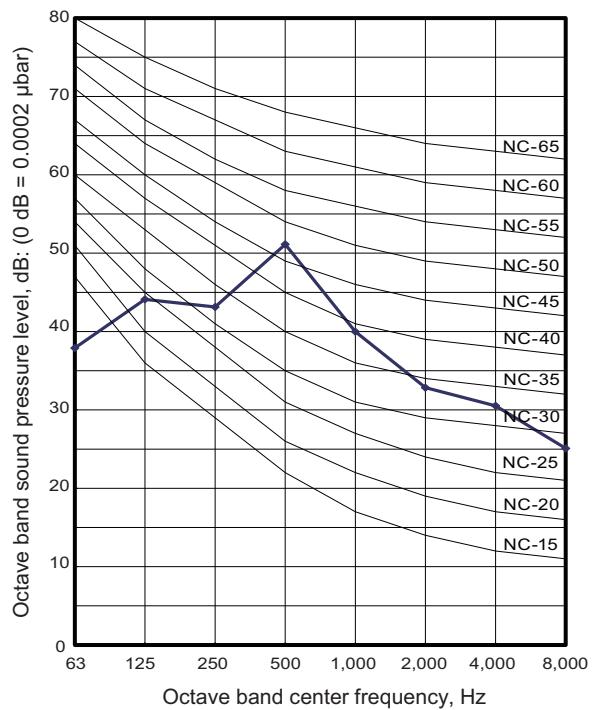


● Heating

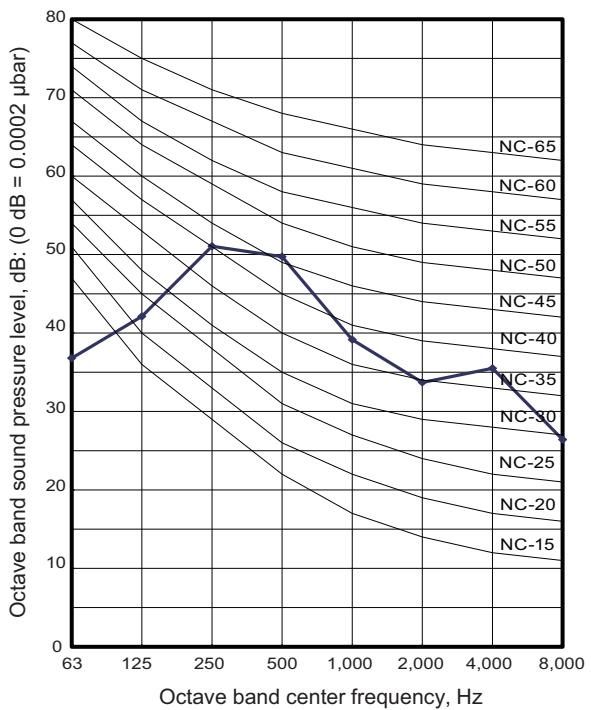


■ AOEH12KNCA

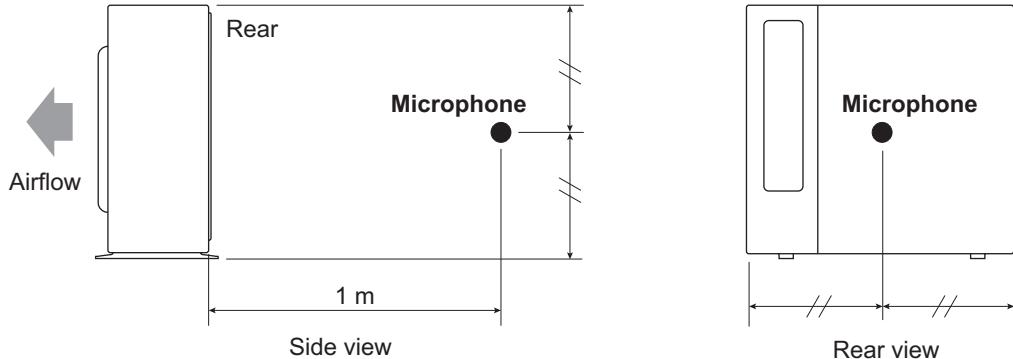
● Cooling



● Heating



9-2. Sound level check point



NOTE: Detailed shape of the actual outdoor unit might be slightly different from the one illustrated above.

10. Electrical characteristics

Model name			AOEH07KNCA	AOEH09KNCA	AOEH12KNCA
Power supply	Voltage	V	230		
	Frequency	Hz	50		
Max operating current ^{*1}			9.0		
Starting current	A		3.1	3.6	5.1
Wiring spec.* ²	Circuit breaker current	A	10		
	Power cable	mm ²	1.5		
	Connection cable* ³	Cross-sectional area	mm ²	1.5	
		Limited wiring length	m	21	

NOTES:

- *1: Maximum operating current is the total current of the indoor unit and the outdoor unit.
- *2: Selected sample based on Japan Electrotechnical Standards and Codes Committee E0005. As the regulations of wire size and circuit breaker differ in each country or region, select appropriate devices complied to the regional standard.
- *3: Limit voltage drop to less than 2%. If voltage drop is 2% or more, increase cable conductor size.

11. Safety devices

Type of protection	Protection form	Model		
		AOEH07KNCA	AOEH09KNCA	AOEH12KNCA
Circuit protection	Current fuse (PCB*)	250 V, 20 A		
		250 V, 5 A		
Fan motor protection	Thermal protection program	Activate	85—122°C Fan motor stop	
		Reset	77—114°C Fan motor restart	
Compressor protection	Thermal protection program (Discharge temp.)	Activate	110°C Compressor stop	
		Reset	After 7 minutes Compressor restart	
	Thermal protection program (Outdoor temp.) (Only in COOL and DRY mode)	Activate	COOL or DRY: -15°C Compressor stop	
		Reset	COOL or DRY: -10°C Compressor restart	

*PCB: Printed Circuit Board

12. Accessories

12-1. Models: AOEH07KNCA, AOEH09KNCA, and AOEH12KNCA

Part name	Exterior	Qty	Part name	Exterior	Qty
Installation manual		1	Drain pipe		1